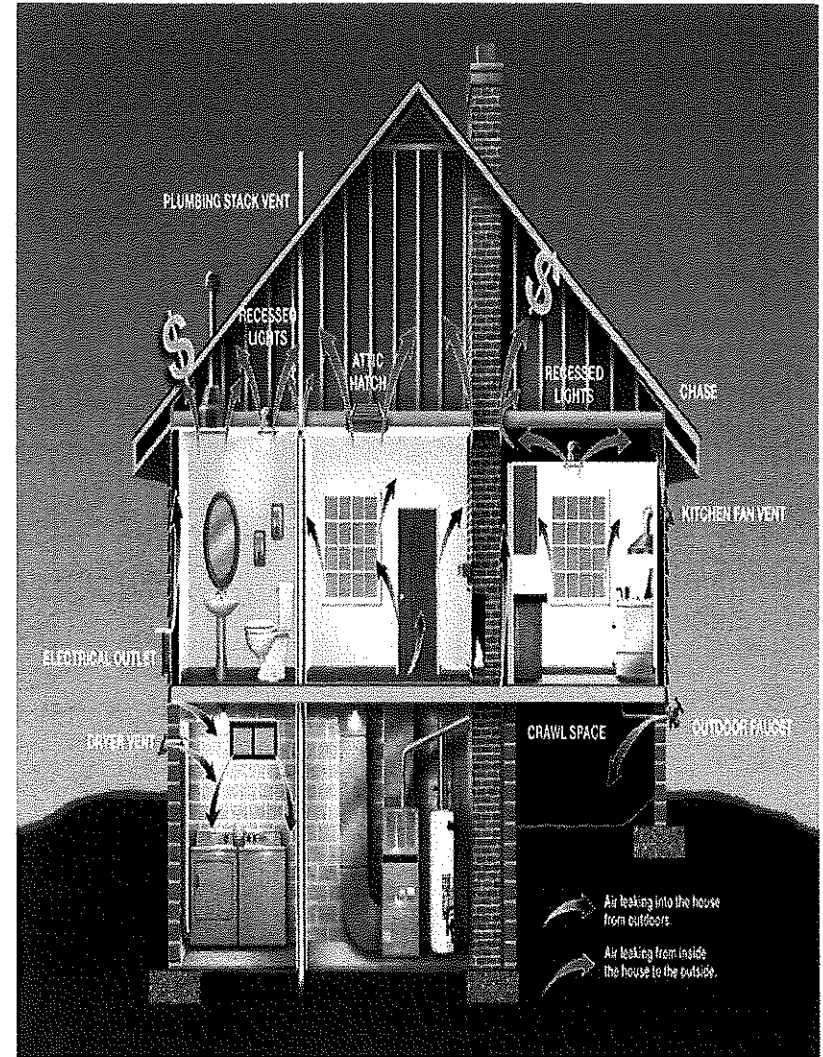


Home Energy Solutions Income Eligible In Home Core Services Overview

EVERSOURCE
ENERGY



HES-IE Eligibility

- **Customer** has not received HES or HES-IE service within the last 36 months
- **Household Income** is at or below 60% of the CT Median Income

HOUSEHOLD SIZE	HOUSEHOLD MAXIMUM ANNUAL INCOME (2020) *	EXAMPLES OF INCOME INFORMATION: <ul style="list-style-type: none"> • Recent Pay Stubs for one month (Weekly/Biweekly) • Alimony, Pension/Retirement Check Stub • Recent Quarterly self-employment tax statement(s) • Proof of Social Security and or Supplemental Security Income (SSI) benefit award letter • Current unemployment letter • Zero Income Affidavit for anyone age 18 or older without any income (Utility provided document)
1	\$36,171	
2	\$47,300	
3	\$58,430	
4	\$69,559	
5	\$80,688	
6	\$91,818	
7	\$93,905	
8	\$95,991	

HES-IE Goals

the long term benefits of becoming and using “energy efficiently”

- **SAVINGS:**

- Reduce energy use
- Lower customer bills
- Provide education

- **COMFORT:**

- Reduce drafts
- Provide new energy efficient equipment

- **SAFETY:**

- Check for gas and combustion leaks
- Check for health hazards in the home

HES-IE WHAT WE DO

- **Blower Door-guided Air & Duct Sealing** to pinpoint critical drafts and air leaks within the home's envelope. Then seal leaks by weather-stripping, caulking and foam insulating.
 - Prior to blower door and duct sealing a CAZ testing performed to ensure there are no Health & Safety issues with heating system
 - Home is assessed for asbestos, lead, mold
 - Note: if any Health and Safety issues are found the above testing cannot be performed until the situation is remediated.
- **Water-Saving Measures**
 - Showerhead/Faucet Aerators Installed
- **Direct installed LED Lighting** (incandescent to LED)
- **Review of:** Appliances, Gas Water Heater, Insulation, HVAC/Heat Pump, opportunity for WIFI thermostats and windows (for possible Rebates/Incentives)
- **Kitchen Table Wrap-Up**
 - Customer Education on services received and recommendations on how they can further increase their efficiency.

HES-IE Safety Testing and Repairs

Health and Safety covered by HES-IE

- Clean, Tune, & Test (CTT)
 - Paid for when the blower door test cannot be completed due to the need of the CTT
 - Furnace Repairs up to \$350
 - Paid for when a repair is required to pass the CAZ test.
 - Water Heater Tune-up
 - All fuel types, when water heating systems fail test
 - Gas leaks on customer piping up to \$350
 - When heating and water heating systems fail due to a gas leak detection
- NOTE: All Health and Safety repairs paid for through HESIE are to move forward with providing the blower door guided air sealing. Should other barriers prevent the Blower Door service, the Health and Safety repairs listed above are not covered through HESIE.